

BS-MS Hostel Queries

1. Availability of WiFi in hostel.

Ans: 100 Mbps WiFi connection is provided throughout the hostel property, including common areas.

2. How is the cleaning facility at the hostel? Would the rooms be cleaned regularly?

Ans : Daily housekeeping is provided between 9 AM and 6 PM, covering: in-room cleaning (daily); floors, lobbies and common areas (daily); mess area (daily and after every meal); washrooms (daily, with monthly deep cleaning); fans, fittings and fixtures (weekly); full premises deep cleaning (monthly); and dustbins (cleared daily). Students are advised to keep valuables in the in-room locker. Housekeeping staff will enter, clean and lock the room as part of the daily routine; the hostel is not responsible for personal items left lying around. Items left on the bed or study table will not be touched or cleaned by staff.

3. Laundry service

Ans: Laundry is collected every two days and returned every two days (washed and ironed), with an allowance of 15 pieces of clothing per month included. Students are requested to send only regular, basic clothing for laundry, as in case of damage or loss, compensation of Rs. 500 per item will be paid. Additionally, 6 washing machines are provided across the premises, free of cost, for self-service use. Students may wash and hang their own clothes at their own risk; the hostel is not responsible for items handled outside the laundry service.

4. Mattress, bedsheet, pillow would be provided?

Ans: Rooms come pre-installed with mattress, pillow, bedsheet, pillow covers, dustbin, and toilet accessories. Students are required to bring their own blanket, toiletries, and an extra set of bedsheets (for use while the provided one is being washed).

5. How would the rooms be allocated? Can the students pick their roommates?

Ans: Randomly, as per DAU's hostel policy. Students cannot choose room/roommates.

6. Change of hostel room after allotment.

Ans: As per DAU Policy

7. Gym facility

Ans: Yes a dedicated gym is available on the premises, equipped with 2 treadmills, 2 spin cycles, functional trainer and Smith machine, adjustable bench, dumbbells (2.5,5,7.5,10kg), weight plates and barbell. Gym timings are from 5 AM to 8 PM, with special girls-only hours designated within this window.

8. Meals in hostel and meals on campus – What would be provided and where?

Ans: Lunch and High tea will be provided at the DAU Canteen & breakfast and dinner will be served at Restay hostel campus.

9. Hostel timings. Latest time by which we can enter the hostel premise at night and leave in the morning.

Ans: Students must enter the hostel premises by 12:00 AM (midnight) at the latest, and may leave from 6:00 AM onward in the morning. Students staying out overnight must compulsorily fill a Night-Out form before leaving. If a student leaves without filling the form and does not return, Restay Hostel will not be held responsible.

10. Hostel visiting hours

Ans: 9:00AM to 6:00PM

11. Can the students go home on all weekends?

Ans: Yes, students may go home on weekends, provided they fill the requisite form and inform the hostel in advance.

12. Vehicle parking facility and are the students allowed to keep vehicles in the hostel?

Ans: Yes, two-wheelers are allowed to be parked at the hostel, with a maximum of one vehicle per student.

13. Fee payment is annual on the website. Can this be semester-wise?

Ans: The fee payment schedule has already been shared as part of MOU, structured as two installments.

14. Safety and security in hostel.

Ans: Security measures include CCTV surveillance, security guards, QR code scanning at entry, mandatory outforms for exits, and regular monitoring by security personnel. Resident wardens also check the premises regularly.

15. Medical facility in the hostel.

Ans: An on-call doctor is available. Additionally, students can avail facilities at DAU's tie-up hospitals as per DAU's own medical programme extension. The hostel will always have a four-wheeler available on-site for emergency transport to a hospital, and DAU has also extended its ambulance support for emergencies.

16. Girls and boys would be sharing the same hostel building?

Ans : Girls and Boys are housed on separate floors within the same building. Dedicated female security staff will be posted on girl's floors.

17. The hostel facility is third party or DAU owned?

Ans: The hostel facility is operated by Restay as a third-party operator.

18. What is the provision of parents or relatives staying in the hostel for a night or a couple of days?

Ans: As per DAU's hostel policy. Arrangements can be made either on the DAU campus or at the Restay hostel, subject to availability.

19. Attending orientation program is mandatory. Is staying in hostel during this time also mandatory?

Ans: No, it is the student's own discretion/choice whether to stay in the hostel during this period.

20. Provision of transport facility beyond the college hours.

Ans: Shuttle services are available during events (with prior information shared in advance), as well as during afternoons and at night, as per coordination with the resident warden.

21. Study rooms or library at the hostel.

Ans: Yes, available at hostel.

22. Can the students have electrical appliances like induction, kettle, etc in their rooms and also use it?

Ans: Not allowed.

23. The rooms have attached washrooms?

Ans: Yes, all rooms have attached washrooms.

24. Indoor games.

Ans: Table tennis table and board games are available.

25. Hostel fee is for 10 months or 12 months (The warden at the hostel said it is for 10 months, hence the parent raised this question)

Ans: The fee is structured as per the academic calendar. Hostel services will be provided for the entire academic calendar duration, i.e., July 2026 to June 2027.

26. During vacation, the hostel rooms would be vacant. Where to keep the luggage?

Ans: Students may continue their hostel rooms until their tenure ends. During vacations they will not be asked to vacate hostel rooms.

27. Day boarding or day scholars provision for Ahmedabad/Gandhinagar students?

Ans: Not applicable

28. The students need a 'Things provided in hostel room list, so that they can bring the other items'.

Ans: Provided in the room: bed, cupboard, study table, chair, mattress, pillow, pillow cover, bedsheet, dustbin, toilet accessories, and WiFi (100 Mbps). Students need to bring: blanket, toiletries, and an extra set of bedsheets (for use while the provided one is at laundry).

29. Hostel mess would serve veg, non-veg, jain, Swaminarayan food?

Ans: The mess serves Vegetarian, Jain, and Swaminarayan food. Prior information/headcount needs to be provided to the hostel regarding the number of students requiring Jain and Swaminarayan meals.

30. Shuttle service beyond regular college hours.

Ans: Shuttle services are available during events (with prior information shared in advance), as well as during afternoons and at night, as per coordination with the resident warden.

31. Can the students have the hostel on campus after the second or third year?

Ans: Not applicable

32. Is it mandatory to stay in hostel for the entire duration of the program?

Ans: As per the DAU's program requirement.

33. Hot water facility in bathrooms?

Ans: Yes, instant geysers are installed in all rooms

34. Common area facilities like washing machine, kitchen, etc.

Ans: Common areas include a TV lounge, and a dedicated area equipped with 2 inductions, a microwave, and a bread toaster. A fridge is also provided in the hostel mess. (Washing machines as detailed above.)

35. Visitors allowed? If yes, then charges for a night stay and extra bed.

Ans: As per DAU's own hostel policy and subject to availability, the charge for an overnight guest stay (with extra bed) is Rs. 300 per day, excluding food and electricity charges.

36. Anti-ragging, no drugs, etc policy at the hostel.

Ans: As per DAU's own policy.

37. Male and female both wardens at the hostel?

Ans: Yes, both male and female wardens will be present at the hostel 24x7.

38. Is this hostel a shared facility with other colleges and universities?

Ans: For the first year, the hostel is a shared facility with other institutions; however, DAU students are housed on a separate, dedicated floor.

39. Safety and security in the hostel.

Ans: Security measures include CCTV surveillance, security guards, QR code scanning at entry, mandatory out-forms for exits, and regular monitoring by security personnel. Resident Wardens also check premises regularly

40. Are there photos and videos of the hostel available that the parents and students can see online?

Ans: A Google Drive link with photographs of the hostel will be shared with DAU management.

41. Indian and international students would be sharing rooms?

Ans: Room allocation will be done by DAU.

42. Air-conditioned rooms?

Ans: Yes, all rooms are air-conditioned.